RAB PENELITIAN INDIVIDUAL

UIN SUNAN KALIJAGA YOGYAKARTA TAHUN ANGGARAN BOPTN 2013

Peneliti : Siti Husna Ainu Syukri, M.T.

Judul : Penerapan Customer Satisfaction Index (CSI)

Dan Hotteling T2 Control Chart Pada Kualitas Pelayanan TRANS Jogja

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| No | URAIAN KEGIATAN | VOLUME | HARGA SATUAN | JUMLAH | TOTAL |
| A. | Diterima Langsung ke Rekening Peneliti |  |  |  | 10,000,000 |
|  |  |  |  |  |  |
| B. | Honorarium |  |  |  |  |
|  | 1. Peneliti Utama 1 org x 4 jam x 25 hari | 100 OJ | 60,000 | 6,000,000 |  |
|  | 2. Pembantu Lapangan 2 org mhs x 10 hari | 20 OH | 40,000 | 800,000 |  |
|  |  |  |  |  |  |
|  | Analisis: |  |  |  |  |
|  | 1. Pengolah Data | 1 paket | 1,540,000 | 1,540,000 |  |
|  |  |  |  |  |  |
| C. | Bahan Perlengkapan ATK meliputi: |  |  |  |  |
|  | 1. Pembelian Alat Tulis Kantor (kertas, souvenir responden, dll) | 1 kegiatan | 300,000 | 300,000 |  |
|  | 2. Penggandaan kuesioner | 155 responden | 2,000 | 310,000 |  |
|  |  |  |  |  |  |
| D. | Transport |  |  |  |  |
|  | Transportasi ke tempat tujuan Penelitian | 8 kali | 100,000 | 800,000 |  |
|  |  |  |  |  |  |
| E. | Biaya Proses Pelaksanaan Penelitian  Meliputi: Seleksi Proposal, Seminar Proposal, Seminar Hasil, Publikasi, Materai, Pajak Sesuai aturan yang berlaku, dll | 1 Kegiatan | 250,000 | 250,000 |  |
|  |
|  |  |  |  |  | 10,000,000 |

Mengetahui,

Ketua LP2M

UIN Sunan Kalijaga Yogyakarta Peneliti

Dr. Zamzam Afandi, M.Ag Siti Husna Ainu Syukri, M.T.

NIP. 19631111 199403 1 002 NIP. 19761127 200604 2 001